

Floods in Ipoh could have been avoided

I AM writing in the light of the recent flooding in parts of Ipoh. What irks me more is that this could have been avoided if the city council had managed complaints of block drains.

On Dec 5, I called Majlis Bandaraya Ipoh (MBI) to notify them that the drains had not been cleaned since the end of July.

I was asked to contact the supervisor in charge (somewhere along the lines of drainage management).

He was a pleasant guy and took down my details.

However, when I asked for a complaint report number, he told me it was not necessary as he would send someone verify the

blocked drains and get it cleaned within a week.

However, a week passed and there was still no action taken.

On Dec 14, I called again and was put to a different officer. I repeated my concerns and told the lady in charge that I was given the word that the drains would be cleaned by then.

She sounded surprised and promised to expedite the matter. Again, I should have filed a official complaint but laziness got the better of me.

I was away for a week during Christmas and upon my return was furious to find nothing had been done.



Flood alert: Jalan Tambun Ipoh was also a flood prone area and the main road was flooded recently.

I called up the department in the morning of Dec 27 demanding an explanation.

I was told to wait for my area's turn to have the drains cleaned.

Come on, it has been almost six months and it is still not my area's turn to be have the blocked drains cleared?

True enough my fears came true.

Parts of Ipoh, including my area, got flooded during a short one hour downpour that same afternoon.

I hold MBI's lacklustre attitude in maintaining the drains for the flooding in Ipoh.

**SUPER UPSET,
Ipoh.**